

**Serving you is our calling.™**



## **Service Operations**

Repairs · Maintenance · Upgrades · Inspections · Testing  
Trucks · Apparatus · Breathing Air · Parts

**800-642-8484 · [www.SunbeltFire.com](http://www.SunbeltFire.com)**

# Sunbelt Service Center

# In-Field Service Capabilities



## Our Business

At Sunbelt Fire, we understand the critical mission of getting your trucks operational and back on the road with the quickest turnaround possible. We start by listening to your needs, diagnosing the problem and then getting right to work on the necessary repairs. Sunbelt is a factory authorized service center for all E-ONE® scheduled maintenance and warranty repair, and we also service all major brands of fire trucks and apparatus.

Our service technicians undergo continuous training, testing and EVT Certification to ensure that the latest technology and innovations are applied to the service of your vehicle. When you need prompt, honest and reliable service, you can always count on Sunbelt Fire.

**Call us today to see how we can serve your fire department!**

## Our Capabilities

- 24-Hour Technical Support
- Complete Fire Apparatus Parts Inventory
- Comprehensive Training
- Total Warranty Support
- Aerial Ladder Inspection & Overhaul Services
- Collision Repair Services & Service Contracts
- Plumbing and Fire Pump Overhaul
- Full Service Documentation Services
- Insurance: Products & Operations Protection
- 22,000 Square Foot Service Center
- 25,000 Gallon State-of-the-Art Pump Test Facility
- 100% Fire Sprinkler Protection System
- Hydraulic Lift Jacks for Vehicle Inspections
- Sheet Metal Fabrication & Welding

## On-Site Service Options

When a fire apparatus is not running for an unforeseen repair, it's as if a member of the fire department has called in sick. So we understand the immediate effect that has on your fleet's responsiveness.

This is all part of why Sunbelt Fire can come to you and make many repairs and service calls at your station or facility. Our extensively trained and certified technicians stand ready to arrive at your location in one of our dedicated service vehicles, to get your apparatus up and running in the least amount of time possible.

And if your repairs happen to be serious enough to warrant in-shop service, our bonded and insured service team can take care of the transportation to-and-from our Service Center as well.

## Our Service Fleet

- Eight Fully Equipped Service Trucks
- EVT Certified Technicians
- NFPA 1911 Certified Technicians
- In Fire Station Service Support
- Courtesy Truck Inspections
- Preventive Maintenance Services Performed In Field
- New Truck Familiarization & Training

**"Truck Down" Toll-Free  
Emergency Number:  
1-800-642-8484,  
then option 5**



# Pump Testing Services

# Apparatus Inspection Services



## Fire Pump Testing

Sunbelt Fire's 25,000 gallon pump testing facility in Fairhope, Alabama allows us to perform comprehensive pump testing on any apparatus to NFPA 1911 specifications.

### NFPA 1911 - 18.2 Frequency

Performance tests shall be conducted **at least annually** and whenever major repairs or modifications to the pump or and component of the apparatus that is used in pump operations have been made.

- In-Ground Test Pit & NFPA Test Equipment
- Testing up to 3000 GPM
- NFPA #1911 — Annual Pump Testing
- NFPA #1901 — Acceptance Pump Testing
- Aerial Ladder Waterway/Monitor Testing
- Foam System Testing
- Full Service Inspection Documentation
- Fully Insured in Station Service Operations

## Field Service Pump Testing

Need to keep your "out of service" time to a minimum? Sunbelt Fire can come to your location for pump testing with our On-Site Certified Pump Testing mobile test trailer. All pump testing, whether at our facility or at yours, are performed by EVT certified technicians who continuously undergo rigorous training from Hale, Waterous, and Darley pump schools, so that they understand both testing and service of your pumps... no matter who built them!

- Test Multiple Units On-Site!
- Most modern test trailer in USA
- Certified Test Gauges & Manometer
- Test Pressure Governor or Relief Valve
- Foam System Testing in Field
- Monitor & Discharge Testing
- FREE Courtesy Inspection of Entire Vehicle

Contact Tommy Champagne, Annual Service Advisor for more information  
800-642-8484, Ext. 313 · [tchampagne@sunbeltfire.com](mailto:tchampagne@sunbeltfire.com)

Have you started the process to meet the requirements of NFPA 1911? Sunbelt Fire can assist you on this journey, which can help your department save money and down-time by finding potential maintenance issues before they impact you and your community.

## Pumper Inspections

- 90+ Point Tier 1 Inspection
- 140+ Point Tier 2 Inspection
- Pumpers and support apparatus
- Engine and Cooling Systems
- Cab Interior and Exterior
- Axles, Steering and Drivetrain
- Electrical Systems
- Tanks and Pumps
- Braking Systems
- Transmission, Tires and Fuel System
- Undercarriage and Exhaust

## Aerial Inspections

- 160+ Point Tier 1 Inspection
- 210+ Point Tier 2 Inspection
- Platform and water tower apparatus inspections
- Aerial Hydraulics and Stabilizers
- Turntables and Waterways
- Aerial Safety Components
- Aerial Structure and Lubrication
- Tractor Drawn Aerials
- Road Testing
- Generators and Safety Equipment

Contact Tommy Champagne, Annual Service Advisor for more information  
800-642-8484, Ext. 313 · [tchampagne@sunbeltfire.com](mailto:tchampagne@sunbeltfire.com)

# Apparatus Repairs & Upgrades

# Breathing Air Service



## As Good as New, or Better!

In addition to mechanical repairs, inspections and preventive maintenance that keeps your trucks running smoothly on the inside, Sunbelt Fire also can be your one-stop service center for all your apparatus' exterior needs as well. We offer full collision repair services, including cosmetic/paint and graphics restoration. Our EVT certified technicians can also upgrade your current equipment, and even completely refurbish an old vehicle. Just some of our upgrade options include:

- Warning Lights and Light Towers
- Scotchlite Chevron
- Seat Belts, Steps, Handrails
- Step and Ground Lighting
- Hose Bed Covers
- Generators and Foam Systems

**Call us today for an upgrade or refurbishment quote!**

## NFPA Standards

### Upgrades (#1901 Annex D):

"It is recommended that apparatus **greater than 15 years old** that have been properly maintained and that are still in serviceable condition be placed in reserve status & upgraded in accordance with NFPA 1912, Standard for Fire Apparatus Refurbishing, to incorporate as many features as possible of the current fire apparatus standard. Because the changes, upgrades, and fine tuning to NFPA 1901, there have been truly significant, especially in the area of safety. Fire departments should seriously consider the value or risk to fire fighters of keeping fire apparatus older than 15 years in first-line service."

### Refurbishment (#1912):

Level #1 - Upgrade to "As Purchased" NFPA standards

Level #2 - "Major Refurbishment" with substantial changes and improvements.

## We'll help you Breathe Easy

Whether you need minor repairs, basic maintenance, spare parts, major overhaul of your air compressor, or a complete new system installation, Sunbelt Fire is ready to meet your breathing air service needs.

Our Breathing Air Service team is certified in the most up to date training techniques and service certifications for MSA and Bauer. They undergo continuous updates to maintain your SCBA and train your fire department operators in filling, cleaning, and general maintenance of your equipment.

Sunbelt Fire can help you ensure that you are meeting critical maintenance & operational standards; while providing you with the peace-of-mind that your MSA and BAUER equipment are in perfect condition & ready for the next call.

## Breathing Air Services

- Fit & Flow Testing
- Compressor Maintenance
- NFPA 1500/1989 Air Testing for Compressors
- Full Time Qualified & Experienced Breathing Air Experts
- Fully Insured in Station Service Operations
- Extensive Inventory of Bauer & MSA Parts
- Mobile Field Service Vehicles
- MSA Harness & Hose Maintenance
- Cascade Filling Operations
- Cylinder Repairs
- On-Site Testing & Certification of SCBA Units
- Complete MSA and Bauer Warranty Support
- Annual Inspection & Service Contracts

# Serving you is our calling.™



To speak to a Service Advisor, please call  
**800-642-8484, Option 5** or [service@sunbeltfire.com](mailto:service@sunbeltfire.com)  
**Emergency Truck Down: 1-800-642-8484, Option 5**



## Our Parts Department

- Extensive inventory of active fire apparatus parts and fire fighting equipment
- Master distributors for Hale, Waterous, Foam Pro, Akron, Hannay, Kussmaul, Whelen, Federal Signal and more
- OEM replacement parts for virtually all types of fire apparatus
- Same Day UPS shipping available

## E-ONE Support Center

- 24 Hour Tech Support / Customer Service
- Access to \$4M Parts Inventory
- Priority "Truck Down" Service
- Product & Service Training
- Warranty Support
- Comprehensive Manuals for Operations, Service, & Parts
- EVT Certification Training

## Contact Us

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